

Sigen Energy Gateway Installation Distance Requirements Product Change Notice (PCN)

Abstract

This change has optimized the requirements for installation distance in installation manual (shipping with packaging box) to better meet the on-site installation conditions, while the product code remains unchanged. The previous products in the same series can also be installed according to this PCN.

PCN Basic Information

Number	PCN2025019	
Manufacturer	Sigenergy Technology Co., Ltd.	
Product Code	Product Model	Switching Time
11110006	Sigen Gateway Home SP 12K	2025/9
11110030	Sigen Gateway HomePro SP-F	2025/9
11110049	Sigen Gateway Home SP AU	2025/9
11110007	Sigen Gateway Home TP 30K	2025/9
11110031	Sigen Gateway HomePro TP	2025/9
11110038	Sigen Gateway HomePro TP-L	2025/9
11110048	Sigen Gateway Home TP AU	2025/9
11110051	Sigen Gateway C60 AU	2025/9

Background

Based on the actual conditions and while meeting the requirements for heat dissipation, installation, and maintenance, the minimum installation space for the gateway should be reasonably adjusted to accommodate a wider range of installation scenarios.

Affected systems and other products

N/A.

Description of Changes

1. Specification

N/A.

2. Appearance

N/A.

3. Dimensions and Weight

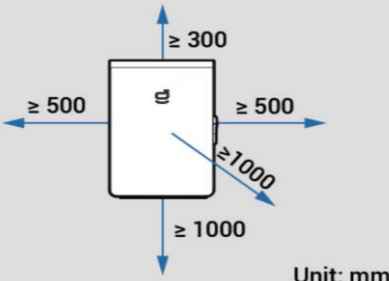
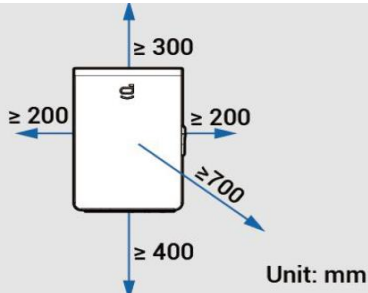
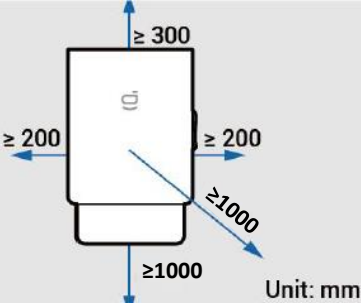
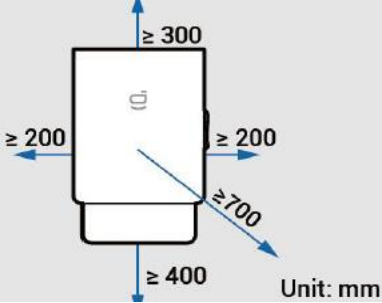
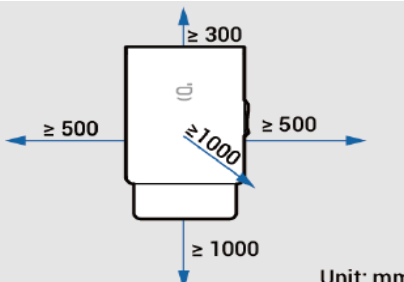
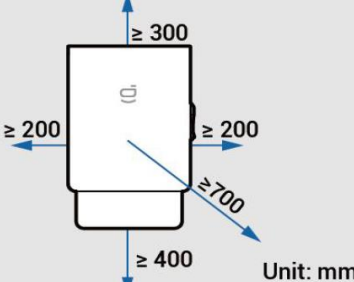
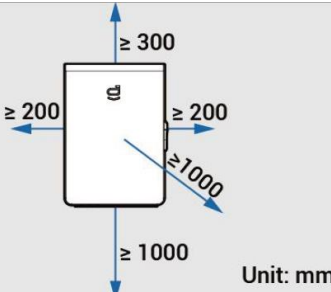
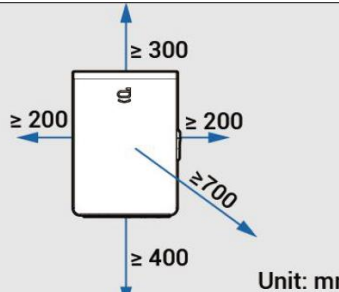
N/A.

4. External interfaces

N/A.

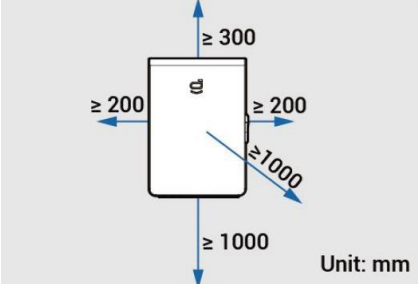
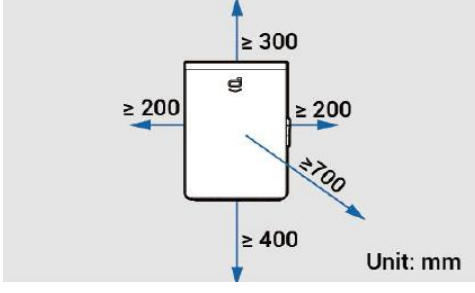
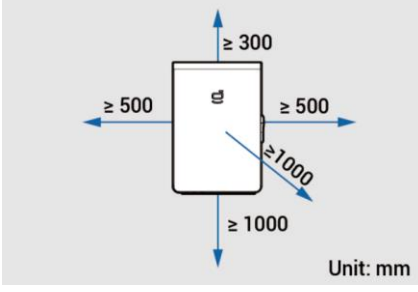
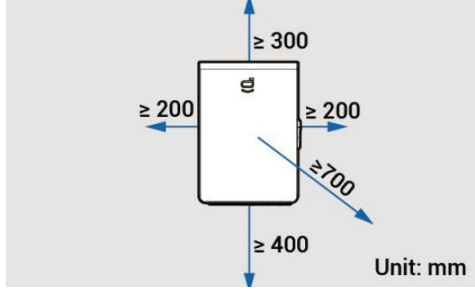
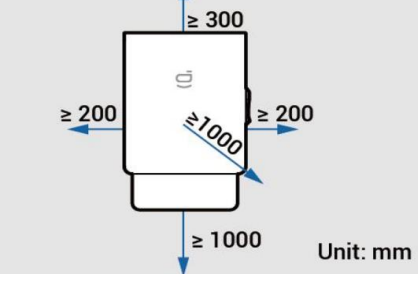
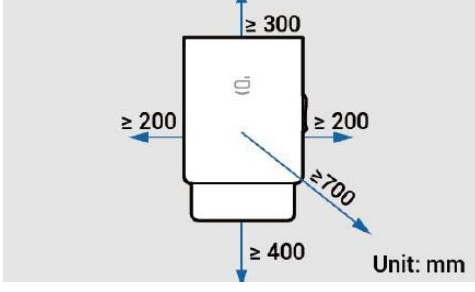
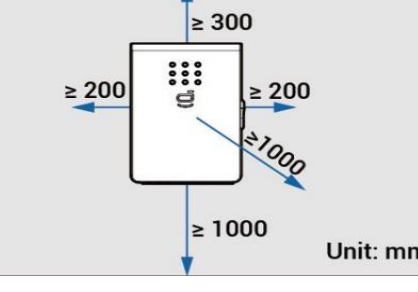
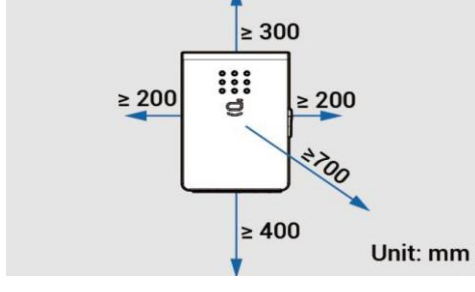
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5. Installation

Product Model	Previous Installation distance requirements	Updated Installation distance requirements
Sigen Gateway Home SP 12K		
Sigen Gateway HomePro SP-F		
Sigen Gateway Home SP AU		
Sigen Gateway Home TP 30K		

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5. Installation

Product Model	Previous Installation distance requirements	Updated Installation distance requirements
Sigen Gateway HomePro TP	 Unit: mm	 Unit: mm
Sigen Gateway HomePro TP-L	 Unit: mm	 Unit: mm
Sigen Gateway Home TP AU	 Unit: mm	 Unit: mm
Sigen Gateway C60 AU	 Unit: mm	 Unit: mm

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Compatibility

N/A.

Impact of changes

Safety	No affect
Ingress Protection	No affect
Maintenance	No affect
Reliability	No affect

Affected Documents

1. Installation manual

Attachments

Sigen Energy Gateway Installation Manual

Contacts

If you have any questions or enquiries, please contact us:

sales@sigenergy.com or service@sigenergy.com